

Greater Niagara FCU Testimonials

Kelly S. Niagara Falls

Greater Niagara is the best financial institution I have ever dealt with. I have been a customer since 2008. Any issues I have ever had were resolved immediately. I have always been treated with respect, and the staff acknowledges me by name which make it much more personable.

Orlando S. Niagara Falls

I've been a member since 1994 and always enjoyed the positive environment and happy vibes that I've experienced being a member of GNFCU. When I ran into financial difficulties, GNFCU Mary and the team helped me get back on track by giving me opportunities to get back on my feet and for that, I truly appreciate them and I won't let them or myself down. Thanks.

Christopher B. Niagara Falls

Greater Niagara FCU has been amazing at handling all of our needs in a professional manner, for many years. The staff is always the friendliest and treat us more like family. We have several accounts here and will never bank anywhere else. All of our needs are met at 100% satisfaction.

Kira M. Amherst

Each visit (NT Branch) we are greeted with a smile and full informative service. Penny assisted me in name change and assisted my husband and myself with a joint account. It was quick, easy and painless. Something my husband very much enjoyed! I'm greeted by name (and I have an unusual name), and everyone wants to help or hear about my beloved Vanilla (cat). Thank you Greater Niagara FCU for being so amazing.

David H. Niagara Falls

This is the first credit union I've been with in over 20 years and I couldn't be happier with the services. The girls at the window and the help they show me anytime I have questions or concerns. And helping me build my credit around future goals being set. More than pleased overall.

Donna and Dennis S. Niagara Falls

Melinda was very good in tending to our needs quickly and efficiently. She helped us to save a tremendous amount of money and we greatly appreciated all her help. We would do our business at the credit union any time we need their help. Thank you so much for being so efficient and caring.